



Warranty Repair Shipping Form

Please place this letter inside the parcel

For the warranty terms of Eagle Creek, please refer to the website:
http://eaglecreek.eu/gb_en/warranty

Here are the key questions regarding claims / warranty and submission of Eagle Creek products.

The claim can be made at any time through your Eagle Creek dealer. For this we recommend you contact them directly.

Under the terms of Eagle Creek's Lifetime and No Matter What Warranty, it is the customer's responsibility to pay for shipment to one of the Certified Repair Centers. Shipments cannot be accepted unless the carriage has been pre-paid. Please enclose a copy of the proof of purchase, as this may be requested by us, which may lead to considerably longer processing times.

Shipping address:

Koffer-Klinik
Eagle Creek Repaircenter
Im Taubengrund 9
65451 Kelsterbach
Germany

Tel.: +49 6107 966 68 35

E-Mail: eaglecreek@koffer-klinik.com

Return Address:

Name: _____
Address 1: _____
Address 2: _____
Zip Code: _____
City: _____
Phone: _____
E-Mail: _____

Description of the product failure:
